

# Suggested speaking points for conversion calls

## Voicemail

**PARAMETERS:** Only leave a message if the voicemail clearly identifies the phone number belongs to the individual student. If it's not clear, hang up and try again later.

- Hi, it's \_\_\_\_\_ calling from Georgian College.
- I wanted to congratulate you on being accepted to the \_\_\_\_\_ program and invite you to book a campus tour. Tours are a great way to get to know Georgian. You can book online at [GeorgianCollege.ca/tours](http://GeorgianCollege.ca/tours).
- We know some of the news lately about changes to OSAP might have you concerned about the affordability of coming to Georgian and we're here to help.
- If you have questions — about financial supports available, about your program or what to do next — feel free to give me a call at \_\_\_\_\_.
- Thanks and hope to hear from you soon.

## Leaving a message with someone other than the student

**PARAMETERS:** Never disclose the student applied to Georgian, the student is accepted to Georgian, or what program the student applied for. If your call isn't returned, don't try calling again.

- Hi, it's \_\_\_\_\_ calling from Georgian College.
- Is this \_\_\_\_\_?
- Could you ask \_\_\_\_\_ to return my call at \_\_\_\_\_?

## Talking to a student

- Hi, it's \_\_\_\_\_ calling from Georgian College.
- Is this \_\_\_\_\_?
- I'm calling to congratulate you on being accepted to the \_\_\_\_\_ program.
- I also want to invite you to book a campus tour. Tours are a great way to get to know Georgian. Available dates and times are online at [GeorgianCollege.ca/tours](http://GeorgianCollege.ca/tours).
- We know some of the news lately about changes to OSAP might have you concerned about the affordability of coming to Georgian and we're here to help.
- Do you have questions about Georgian, or the program, that I can help you with?
- Do you know what to do next if you want to accept your offer of admission?
- If ever you need to reach me, my phone number is \_\_\_\_\_, ext. \_\_\_\_\_.

# Potential template for emails

Hi \_\_\_\_\_,

Congratulations on being accepted to the \_\_\_\_\_ program! I'm \_\_\_\_\_ [one of your instructors, the program co-ordinator, a member of the academic team for that program].

I thought I'd check in to see if you have any questions about the upcoming year. I'm here to support you.

I also wanted to invite you to book a campus tour. Tours are a great way to make sure Georgian is right for you. Go to [GeorgianCollege.ca/tours](https://GeorgianCollege.ca/tours) to see available dates and times.

I know some of the news lately about changes to OSAP might have you concerned about the affordability of coming to Georgian and we have people to help you understand your options.

If ever you need to connect with someone at Georgian, I would be happy to help.

Sincerely,

NAME

TITLE

PHONE NUMBER

## Frequently asked questions

### Tour bookings

- Students can book a personal tour at any campus at [GeorgianCollege.ca/tours](https://GeorgianCollege.ca/tours)
- Available dates and times are online, with all tours taking place on weekdays during business hours.
- Most tours are led by campus ambassadors, a.k.a. friendly students.

### Application process

- Georgian started mailing and emailing acceptance information Feb. 1. The Admissions call campaign to congratulate accepted applicants started on Feb. 1.
- Acceptance packages for [highly-competitive](#) (often oversubscribed) programs will be sent in early March.
- Students can check their application status – and missing requirements for conditional offers – in their Academic Dashboard, which is accessible through [GeorgianCollege.ca/congrats](https://GeorgianCollege.ca/congrats)
- The deadline for accepting offers is May 1.
- \$500 non-refundable tuition deposits are due June 17.

- Please don't tell applicants which programs are closed or open. This information changes daily. Students should go to [ontariocolleges.ca](https://ontariocolleges.ca) for the latest information.

## Credit transfers and exemptions (for mature students)

- Students with relevant postsecondary experience can use Georgian's transfer equivalency tool to explore course exemptions at [GeorgianCollege.ca/ctc](https://GeorgianCollege.ca/ctc)
- Students with relevant work or life experience can be assessed for Georgian credits through a prior learning assessment (PLAR) at [GeorgianCollege.ca/ctc](https://GeorgianCollege.ca/ctc)

## Financial aid

- There are hundreds of awards and the average value is \$1,000. Application deadlines are Oct. 31 (for fall) and March 31 (for winter). Students can apply at [GeorgianCollege.ca/awards](https://GeorgianCollege.ca/awards)
- Georgian also offers over \$2 million in bursaries to students demonstrating financial need. The minimum value is \$500. Students can apply at [GeorgianCollege.ca/bursaries](https://GeorgianCollege.ca/bursaries)
- While the OSAP eligibility was changed recently by the provincial government, loans and grants are still available. Students can use the online aid estimator tool to get a sense of their eligibility. The tool can be found online at [www.osap.ca](https://www.osap.ca)
- If you have additional questions and would like to speak to a member of our Financial Aid team, please reach out to them at [financialaid@georgiancollege.ca](mailto:financialaid@georgiancollege.ca) or 705-722-1530.
- If your program includes co-op, feel free to talk about what a student might be able to make during a paid co-op term.

## Housing

- Students can find information about off-campus housing options at [places4students.com](https://places4students.com) . Note that Georgian doesn't inspect listings, so students should be diligent.
- Students can learn more about residence (located at Barrie, Orillia and Owen Sound campuses) and apply at [GeorgianCollege.ca/housing](https://GeorgianCollege.ca/housing). Students should apply for residence by end of March to reserve their spot.

## Services at Georgian

- Academic Success
- Accessibility Services
- Advisors
- Co-operative Education and Career Success
- Counselling
- Financial Aid

- Georgian Stores
- Indigenous Resource Centres
- Library
- Office of the Registrar
- Peer Mentors
- Testing Services

If students aren't sure where to start, invite them to connect with advisors. Advisors can offer general support and point students in the right direction. The general email address for advisors is [studentadvisor@georgiancollege.ca](mailto:studentadvisor@georgiancollege.ca).